Population: 28,156
Budget: $89.6M
Economic Development Goals:
- Improve permitting process
- Onboard and train new staff
- Meet State housing laws
- Data capture and tracking metrics
Rewiring an Outdated Workflow to Enable Goals

Create Your Benchmark: (e.g., Current Total Processing Time: 6 Weeks)
The Benefits of a Fully Digital Process

Submission:
- Online Application and All Paperwork Submitted

Multiple Reviews Conducted Concurrent with Inspection

Approval:
- Permit Granted

Payment:
- Payment Made Online; Permit Sent Electronically

Compare Results to Benchmark (e.g., 6 weeks → 7-10 Days)
Improving Outcomes with Workflow Technology

- All staff collaborated on provider decision
- Staff collaborated workflow creation
- Active applications
- Completed applications (by type)
- GIS integration
- Specific development metrics (housing + commercial)
- Cannabis use permits
Questions?