

Small Cities/Big Impacts: How Small Cities are Supporting Their Communities

COVID-19 Webinar Series April 23, 2020

- All phone lines have been muted.
- For <u>written</u> questions use the Q&A window to the right side of your screen. Please enter your name, title and city.

Speakers:

Doug Dunford, City Manager, City of Gustine

Ruben Chavez, Chief of Police, City of Gustine

Steve Rogers, Town Manager, Town of Yountville

Samantha Holland, Parks and Recreation Director, Town of Yountville

Agenda:

City of Gustine: Restaurant Meal Delivery Service

Town of Yountville: Yountville Neighbor Network

Questions and Answers

Gustine Restaurant Meal Delivery Service

- Program Developed by City Manager Doug Dunford
- In Collaboration with Recreation and Police Departments
- Goal is to Provide a Bridge between Local Restaurants and Community
- Restaurants have Experienced
 Significant Reduction in Customers
- Elderly Members Shelter in Place and Unable to Visit Restaurants



Participating Restaurants:

EL PICOSITO (209) 226-2353 TEXAS BURGER (209) 854-6783 WOLFSEN'S MEAT & SAUSAGE (209) 854-6456 SUBWAY (209) 854-1200 RISE UP (209) 777-1442 PERRY'S MORE THAN PIZZA (209) 854-2612 PIZZA FACTORY (209) 854-2777 KEMPS BBQ (209) 353-0500

10:00AM-2:00PM

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Gustine Restaurant Meal Delivery Service

- Customer Orders Meal and Pays
- Restaurant Completes form with Address and Calls Recreation Director
- She Contacts Police Rep Who Dispatches Officers or Volunteers
- No Money is Exchanged
- Meal is left on Porch and Officer (with protective mask and gloves) Provides Distance Until Customer Comes Out and Picks up Food
- No Police Calls are Impacted



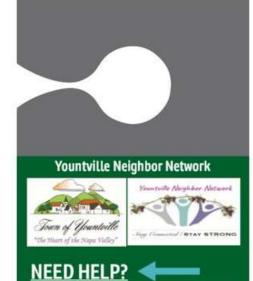
Yountville Neighbor Network Program

- Created in 2019 by Vice Mayor Kerri Dorman and Council Member Marita Dorenbecher as our Emergency Preparedness Committee to help the community be better prepared for emergencies after the 2017 fires.
- Promotes connection with neighbors and preparedness
- Evolved to a resource and need helpline during the current COVID-19 Shelter at Home.



Yountville Neighbor Network Program

- Door Hangers in English & Spanish deployed to over 1,000 residences by 11 staff and volunteers
- 11 contacts for non-emergency assistance received since Tuesday, April 14
- 16 Volunteer Registration Forms received since April 10
- 8 Volunteer Need Match Ups



DO YOU NEED NON-EMERGENCY HELP? Email help@yville.com or call 944-8712 to ask questions or request volunteer assistance with errands, pet care/walking, minor outdoor maintenance needs or a weekly check in phone call during the COVID 19 incident and Shelter at Home Order. We are here to help!

WANT TO HELP? 🗲

ARE YOU ABLE TO SAFELY VOLUNTEER? Visit www.townofyountville.com/help to sign up as a volunteer! You will be matched with those who need assistance based on the tasks you indicate you are able to safely do. You can also call 944-8712 or email help@yville.com to request a paper copy of the form.

> help@yville.com (707) 944-8712

Other Yountville Outreach Efforts

- •Weekly calls to aging and vulnerable residents
- •Virtual Zoom classes for our "Golden Ticket" Members (Program series for ages 50+)



Other Yountville Outreach Efforts

- Weekly Recap Email posted and sent to our mailing lists.
- Twice daily posts and weekly email sharing ideas for staying connected & active.



Each week during this COVID-19 event, our team will work to put out a weekly recap of information shared to those on our email list. Please feel free to share this information with anyone you think could benefit.



VIRTUAL LOCAL ASSISTANCE CENTER OPEN

Visit <u>www.readynapacounty.org</u> or call (707) 253-4540 for assistance including food access, COVID19 questions, financial resources and more.

VIRTUAL TOWN HALL SERVICES

Town offices are closed except by a limited appointment basis. That doesn't mean we aren't here for you. Visit <u>www.townofyountville.com</u> to apply for a building permit, pay your water bill and get up to date information on the COVID19 situation. You can also call 944-8851 during our normal business hours!

(707) 944-8851 | WWW.TOWNOFYOUNTVILLE.COM

Yountville Parks and Recreation Explores the Indoors

Although our Yountville Parks and Recreation programming and events may be on hold to do our part to curb the spread of COVID-19, that doesn't mean the fun has to stop! We are excited to offer boredom busters and fun ways to stay active and engaged while we stay home and flatten the curve together.

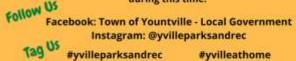
Activity Idea:

You don't have to be at the Disney Parks or staying at a Disney Resort hotel to experience every day magical moments Disney has announced that the Disney Bedtime Hotline is back, so young fans everywhere can get messages from their favorite Disney characters every night before they fall asleep.Fans can call 1-877-7-MICKEY to choose between six special goodnight messages from some of the most iconic characters: Mickey Mouse, Woody, Princess Jasmine, Anna and Elsa, Yoda, and





We may be isolated but we're not alone! Be sure to connect with us on social media and share what you're doing to stay inspired and creative during this time.



Steve Rogers, Town Manager srogers@yville.com (707) 944-8851

Samantha Holland Parks & Recreation Director <u>sholland@yville.com</u>

(707) 944-8712



Yountville

"The Heart of the Napa Valley"



Questions?

www.cacities.org/coronavirus

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