



Crisis Communications: Being Prepared When Every Second Counts

*2026 League of California Cities
City Managers Conference*

Wednesday, February 11
2:15 p.m.–3:30 p.m.

Your Panel



MODERATOR

Karen Pinkos

*CCMF Board Member and
City Manager*

City of El Cerrito



Kindon Meik

City Manager

City of Calabasas



Ara Mihranian

City Manager

City of Rancho Palos Verdes



Alexis Gillam

Director

Tripepi Smith

City of Rancho Palos Verdes: Portuguese Bend Landslide



City of Malibu: 2025 Palisades Fire



Unexpected Emergencies in Cities



City of Calabasas: Tabletop Exercises (TTX) and Emergency Operations Center (EOC) Trainings



City of Calabasas: Tabletop Exercises (TTX) and Emergency Operations Center (EOC) Trainings



City of Rancho Palos Verdes: Emergency Operations Center (EOC) Trainings



City of Calabasas: Emergency Communication Templates



Q&A with Panelists



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Key Takeaways

- Preparation before a crisis determines performance during it.
- Not all crises are the same — preparation must be scenario-specific.
- Pre-crisis investments build long-term resilience.
- Expectations should be set early for the public and it's important to communicate uncertainty, not just certainty.

CCMF's Free Mental Health Counseling

CCMF has partnered with Beverly Foo-Colon, LCSW, a seasoned psychotherapist who specializes in mental health and work-life balance to offer **FREE** mental health counseling.



Access to Resources

CCMF Website

