Improving Public Safety Through Innovation
League of California Cities Annual Conference
September 23, 2021
Today’s Panel

Alex Ghazalpour
Moderator
Chief Operating Officer
Vital Medical Services

Elena Bolbolian
Speaker
Chief Innovation Officer
City of Glendale

Carl Povilaitis
Speaker
Police Chief
City of Glendale

Silvio Lanzas
Speaker
Fire Chief
City of Glendale
Agenda

- Introductions
- Defining Innovation
- Why Innovation?
- Public Safety Innovation
- Q & A
Defining Innovation

Doing things differently

In order to do them better
Why Do We Need to Innovate?

- Digital Technology’s Impact on Government
- Changing customer expectations
- Multiple pressures facing cities
Innovation Themes

- Embracing Digital Tools
- Data-Driven Decision Making
- Continuous Learning and Improvement Culture
- Strategic Partnerships
Theme 1

- Embracing Digital Tools
- Data-Driven Decision Making
- Continuous Learning and Improvement Culture
- Strategic Partnerships
Instagram Live with the Chief

Theme 1 - Embracing Digital Tools

MAY 5, 2021
3:00 PM - 3:15 PM
CHIEF OF POLICE, CARL POVILAITIS

EMAIL YOUR QUESTIONS TO ASKTHECHIEF@GLENDALE.CA.GOV
LIKE US. FOLLOW US. SHARE US.

glendalepolicedepartment Today! Join us for our next LIVE episode of #AskTheChief!
Tune into Instagram LIVE today at 3:00 p.m... more

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Virtual Neighborhood Watch

Theme 1 - Embracing Digital Tools
Virtual National Night Out

Theme 1 - Embracing Digital Tools
Virtual Promotional Ceremony

Theme 1 - Embracing Digital Tools
Prior Recruitment Website

Theme 1 - Embracing Digital Tools

- Towing & Impound
- Service & Plios
- Burglar Alarm Permits
- Specialized Units
- K-9 Unit

Public Information
Ventura Regional Crime Lab
Contact Us
Glendale Police Officers' Association (GPOA)

Police Officer Recruit (Bilingual (English & Armenian))
SALARY: $6,665.17 - $8,711.76 / Month
Qualifies for $175.00/month interpreters pay
Medical, dental, vision, and 2.7% at 57 retirement plan

Police Officer Recruit (Bilingual (English & Korean))
SALARY: $6,665.17 - $8,711.76 / Month
Qualifies for $175.00/month interpreters pay
Medical, dental, vision, and 2.7% at 57 retirement plan

Police Officer Recruit (Pre Service/Academy Graduate)
The above testing dates do not apply to this position.
SALARY: $6,665.17 - $8,711.76 / Month
Qualifies for $175.00/month interpreters pay
Medical, dental, vision, and 2.7% at 57 retirement plan

Police Officer / Lateral
OPEN AND CONTINUOUS
SALARY: $6,665.17 - $8,711.76 / Month
Qualifies for $175.00/month interpreters pay
Medical, dental, vision, and 2.7% at 57 retirement plan

Reserve Police Officer
OPEN AND CONTINUOUS

Police Communications Operator
CLOSED
Salary: $3,789.00 - $5,612.92
Written examination
New Recruitment Website

Theme 1 - Embracing Digital Tools

JOIN GPD
Glendale, California

Steps to Join | Pay & Benefits | Find Your Role | About Us | Contact Us

APPLY NOW

이중언어 | რამდენიმე ენა | Español
Website Feature - Pizza Tracker

Theme 1 - Embracing Digital Tools
Theme 2

- Embracing Digital Tools
- Data-Driven Decision Making
- Continuous Learning and Improvement Culture
- Strategic Partnerships
Turn Out Time Improvements

Theme 2 - Data-Driven Decision Making
Regional Coordination Dashboard

Theme 2 - Data-Driven Decision Making

- Total Confirmed Cases in LA County: 85,942
- Total Confirmed Deaths in LA County: 3,137
- Available Med/Surg/Tele Beds: 684
- Available ICU Beds: 136
- 75 Firefighters Tested for COVID to Date
- 3 Firefighters Returned to Work After Testing Positive

Number of COVID-19 Cases by City:

- ALH: 351
- ARC: 134
- BRK: 513
- GLN: 1,283
- MPK: 271
- MRV: 226
- PAS: 201
- SGB: 28
- SMD: 28
- SNM: 145

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Theme 3

- Embracing Digital Tools
- Data-Driven Decision Making
- Continuous Learning and Improvement Culture
- Strategic Partnerships
Body Worn Camera Footage Reviews

Theme 3 - Continuous Learning Culture
Defensive Tactics Debriefs

Theme 3 - Continuous Learning Culture
Lean Six Sigma Training

Theme 3 - Continuous Learning Culture

Lean + 6σ = Lean Six Sigma

Lean
Focuses on efficiency through the minimization of waste, errors and delays.

Six Sigma
Focuses on quality and consistency, through process improvement and variation reduction.

Lean Six Sigma
Delivers Customer Value through efficient operations and quality standards.
Delivering Groceries to Seniors

Glendale firefighters deliver essentials to those in need

New Day

The firefighters at Glendale Fire Department offer a helping hand to those in need during the coronavirus pandemic. Source: CNN
Theme 4

Embracing Digital Tools

Data-Driven Decision Making

Continuous Learning and Improvement Culture

Strategic Partnerships
Fire and Police Collaboration

Theme 4 - Strategic Partnerships
Fire and Police Cross Training

Theme 4 - Strategic Partnerships
New Service Delivery Models

Theme 4 - Strategic Partnerships
Questions?

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