

How a Transparency Portal Can Improve Accountability and Inform Citizens

Transparency.Fairfield.ca.gov

Why a Transparency Portal?



Core Values Driving the Portal



Communication – Building Trust

Building confidence in municipal leadership through openness.



Inclusion

Encouraging citizen participation in local governance.

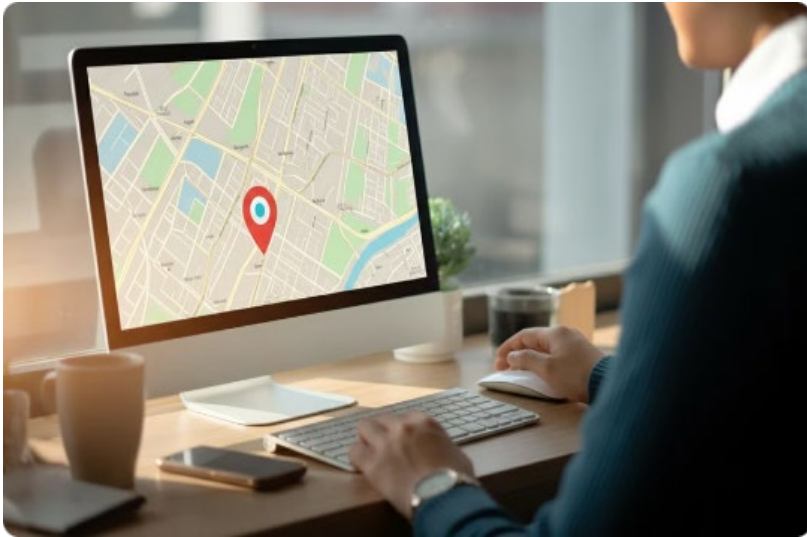


Transparency

Open access to government data and decision-making processes.



Defining the Portal's Purpose and Objectives



Transparency for the Community

Empower citizens by providing access to the city's operations, finances, and policies.



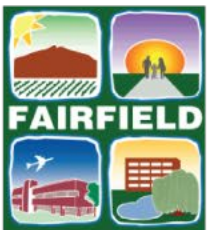
Informed Decision-Making

Decision-making for residents, businesses, and city officials by making data easily accessible.

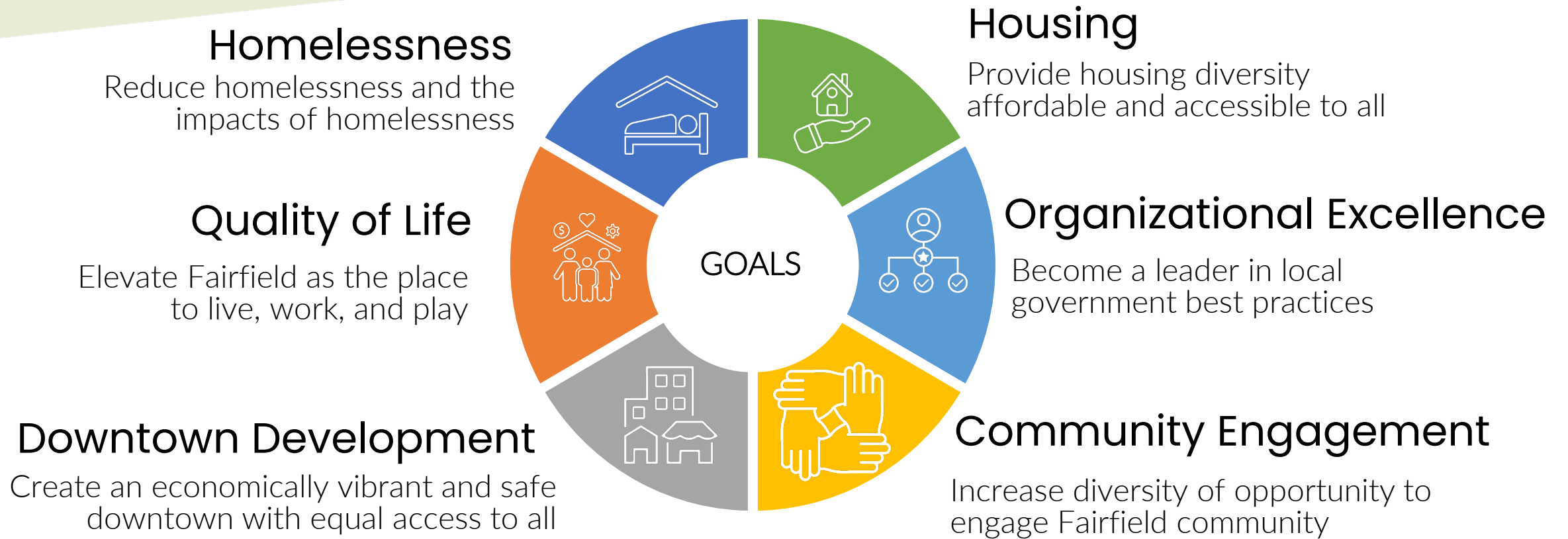


Open and Accountable Government

Building trust between the city and the community.



CITY COUNCIL GOALS



Community Engagement and Accountability



Surveys

Community
Survey

PW Survey

GIS Survey

Common Theme – Lack of
Transparency



Portal Walkthrough



City of
Fairfield, CA

[Transparency.Fairfield.ca.gov](https://transparency.fairfield.ca.gov)



KNOW YOUR COUNCIL

CAPITAL IMPROVEMENT PROJECTS

PERFORMANCE REPORTS



Council Goals Performance Dashboard



HOMELESSNESS



QUALITY OF LIFE



DOWNTOWN
DEVELOPMENT



HOUSING



ORGANIZATIONAL
EXCELLENCE



COMMUNITY ENGAGEMENT

City of Fairfield
1000 Webster Street
Fairfield, CA 94533

transparency@fairfield.ca.gov
<https://www.fairfield.ca.gov/>

Know Your Council

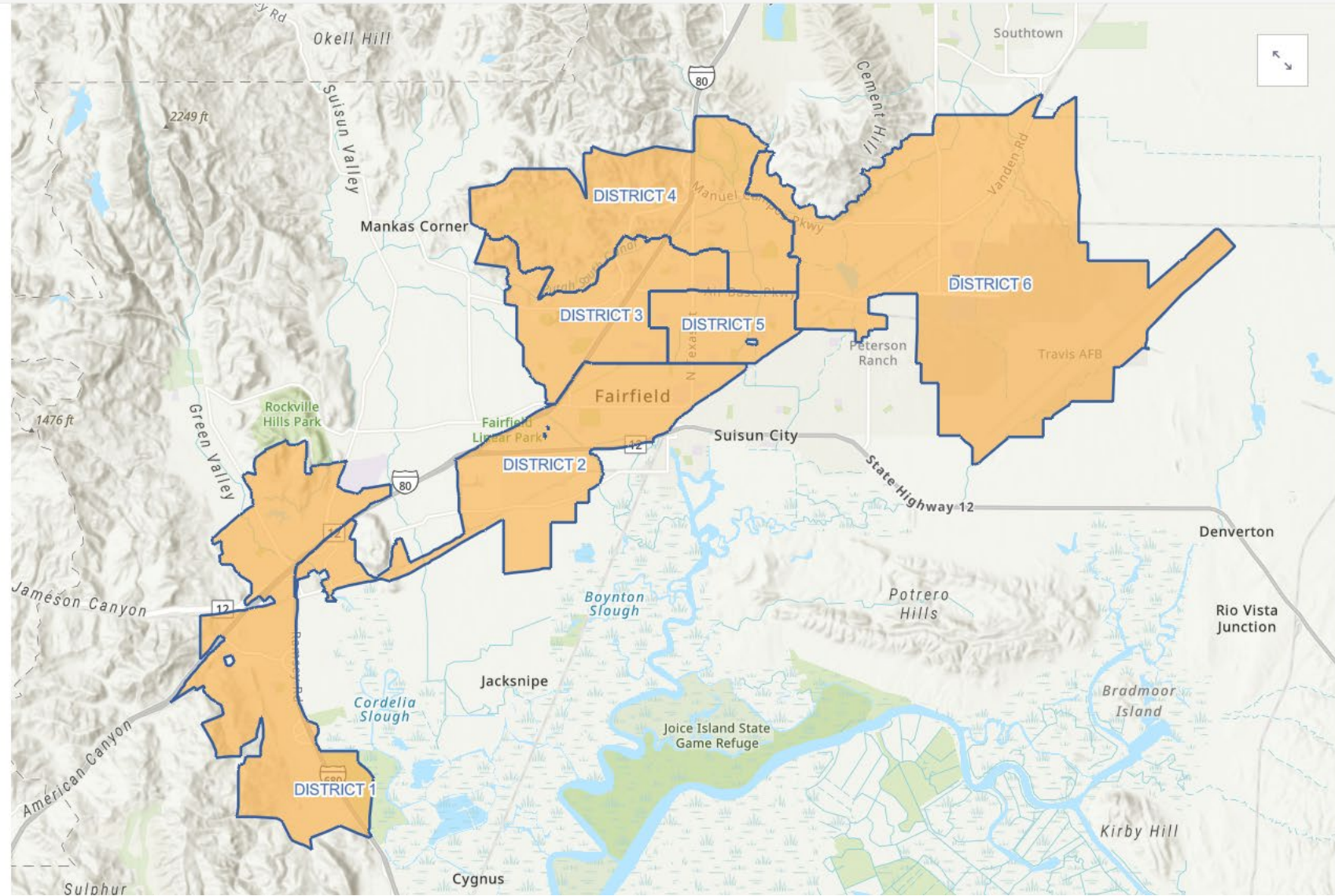
Welcome Mayor District 1 District 2 District 3 District 4 District 5 District 6 City Council District Explorer Resources

Mayor

 Catherine Moy



- **Email:** cmoy@fairfield.ca.gov
- **Phone:** (707) 639-0500
- **Term Began:** November 2022
- **Term Expires:** November 2026



Know Your Council

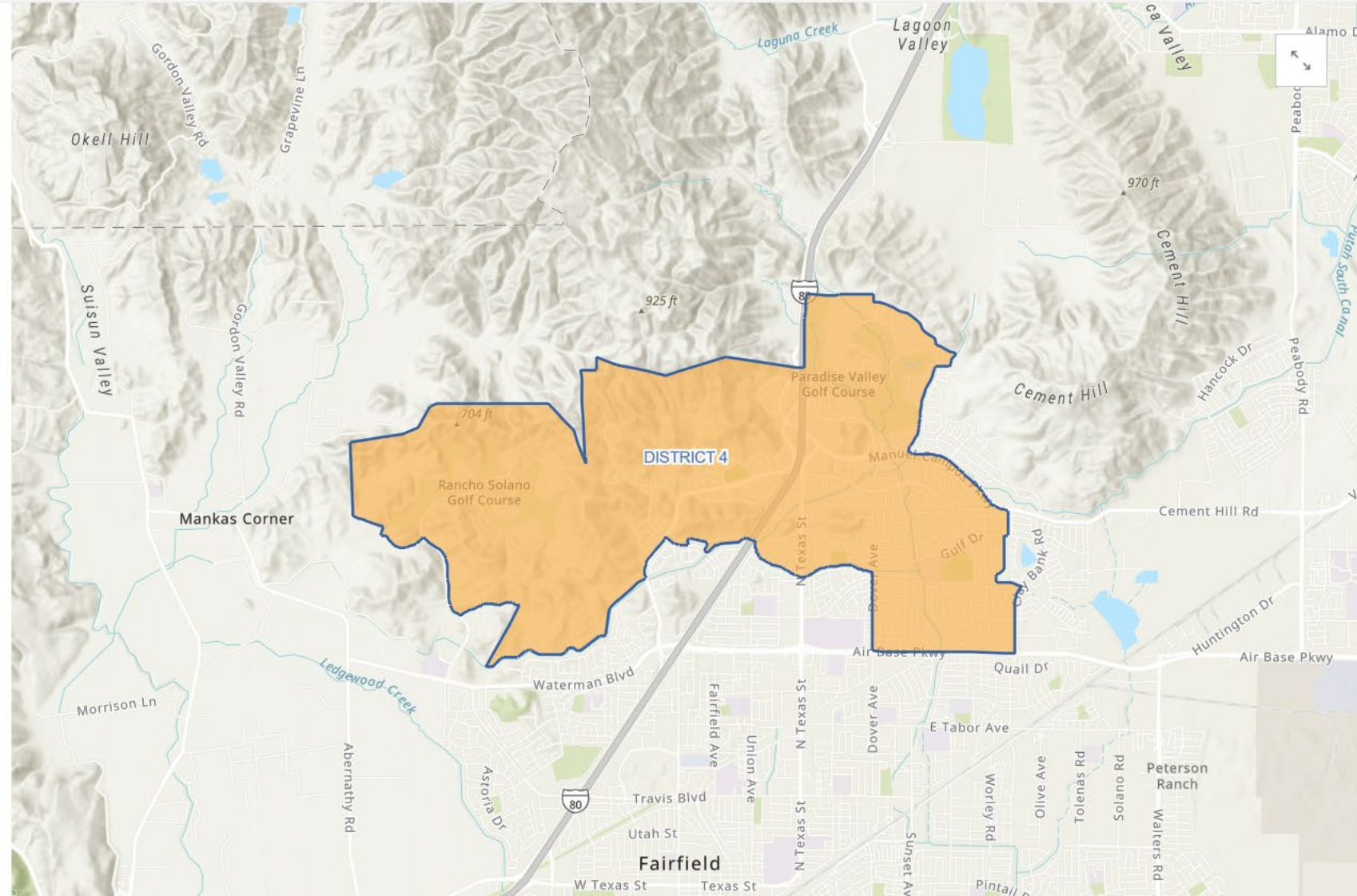
Welcome Mayor District 1 District 2 District 3 District 4 District 5 District 6 City Council District Explorer Resources

District 4

Councilmember Rick Vaccaro



- **Email:** rvaccaro@fairfield.ca.gov
- **Phone:** (707) 249-3533
- **Term Began:** October 2020
- **Term Expires:** November 2024

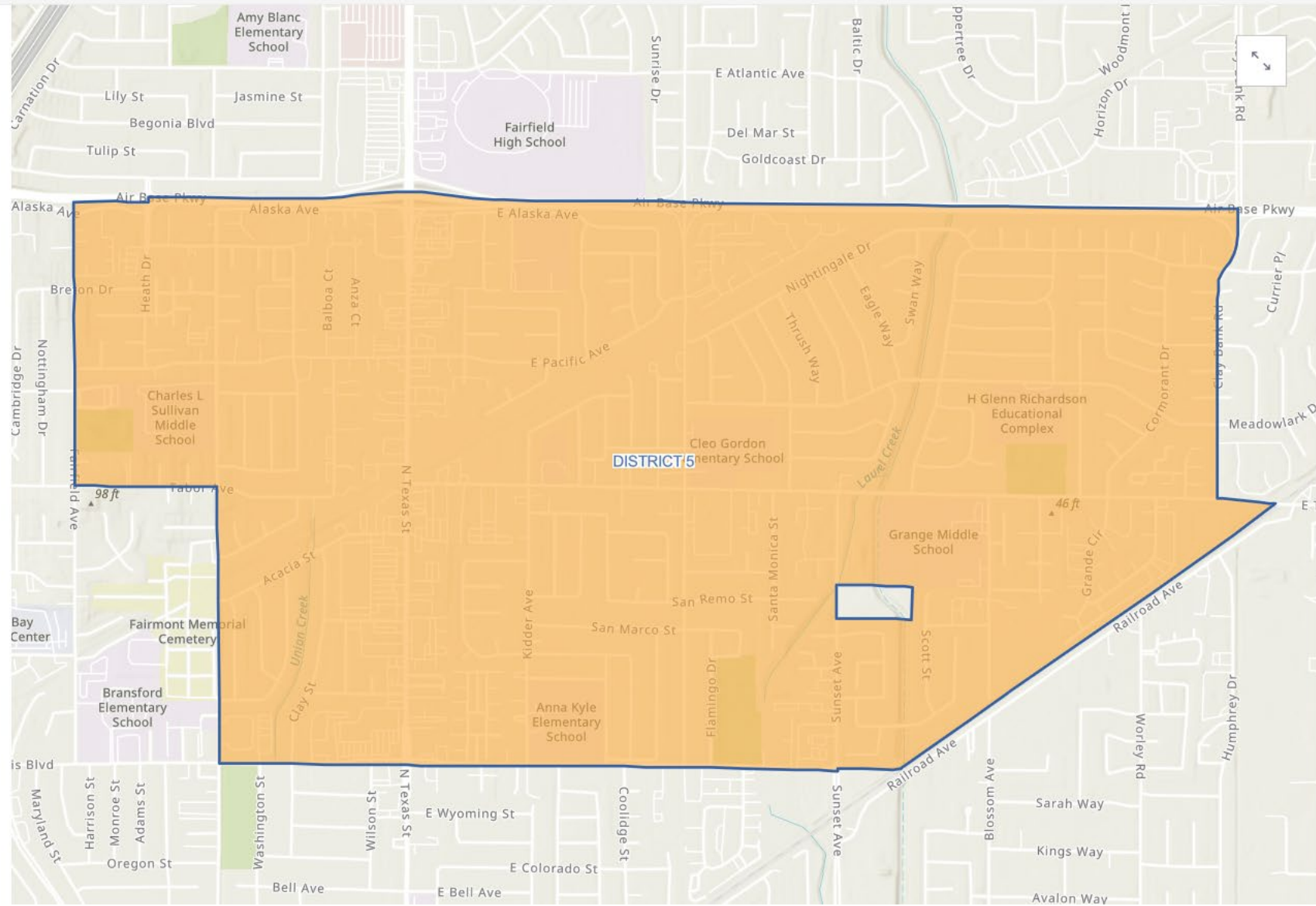


Know Your Council

Welcome Mayor District 1 District 2 District 3 District 4 District 5 District 6 City Council District Explorer Resources

District 5

Councilmember Doriss Panduro



- **Email:** dpanduro@fairfield.ca.gov
- **Phone:** (707) 920-3169
- **Term Began:** November 2022
- **Term Expires:** November 2026

CIP Tracking

This tool helps users to visualize progress of capital projects undertaken on the City of Fairfield.

You can filter visualizations by fiscal year, category, and phase using the tools below.

Fiscal Year

Any Year	FY19	FY20	FY21
FY22	FY23	FY24	FY25
FY26	FY27	FY28	Ongoing

Project Category

All	Buildings	Grb	IT
North Bay Regional	Parks		
Tennis	Streets	Transit	
Water			

Project Phase

Any	Design	Construction
Design	Preliminary Engineering	
Right of Way		

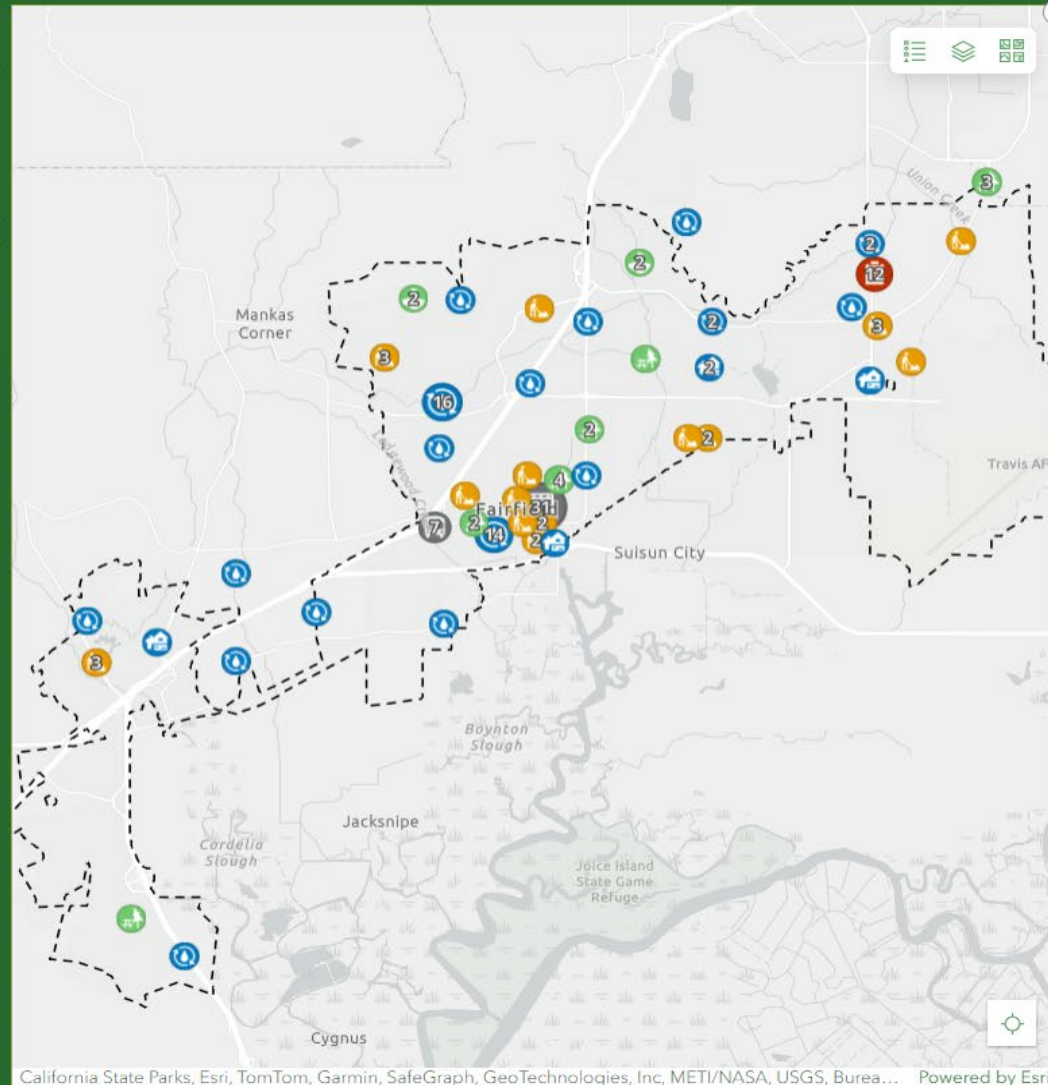
Multiple projects at a specific location will appear as a point with a number on the map. To view the multiple projects after clicking on the numbered record, click on the "Browse Features" in the pop-up window to show the various projects.

Active Projects

144

- 2025 Rancho Solano Pavement Maintenance
- 2025 Rancho Solano Pavement Maintenance
- 2026 Rancho Solano Pavement Maintenance
- 25-26 Pavement Maintenance Project
- 26-27 Pavement Maintenance Project
- 27-28 Pavement Maintenance Project
- Administration/Support Vehicles
- Advanced Metering Infrastructure (AMI) Implementation
- Allan Witt Aquatics Center Concession Stand Remodel
- Allan Witt Community Park Phase 3 All Inclusive Play Area
- American Disability Act Street Improvements
- Beck and Cordelia Cross Town Tie-In Valve Vault
- Building Demolition - 1100, 1116, 1118, & 1120 Texas Street
- Bus Maintenance Equipment
- Bus Stop Improvements
- Cadenasso Drive Pavement Reconstruction
- CCTV Camera Replacement Program

\$373.65M Total Cost



California State Parks, Esri, TomTom, Garmin, SafeGraph, GeoTechnologies, Inc, METI/NASA, USGS, Bureau of Land Management, and others. Powered by Esri

For help or questions, please email gis@fairfield.ca.gov

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NBR Asphalt Chip Seal

Project ID: CPW040048

Project Location: 5110 Water Works Lane, Fairfield, CA 94533

Project Category: North Bay Regional

Requesting Department: Public Works

Description

Perform asphalt chip seal at North Bay Regional.

Funding Source

Enterprise Funds

Original Budget	Revised Budget
\$650,000	\$650,000

Estimated Start Date	Construction Start Date
FY22	

Estimated End Date	Construction End Date
FY23	

Current Phase

Status

Construction completed.

Contact

David Vong
dvong@fairfield.ca.gov



CIP Tracking

Current Progress Summary

Capital Projects

144

Public Investment (dollars)

373,646,454

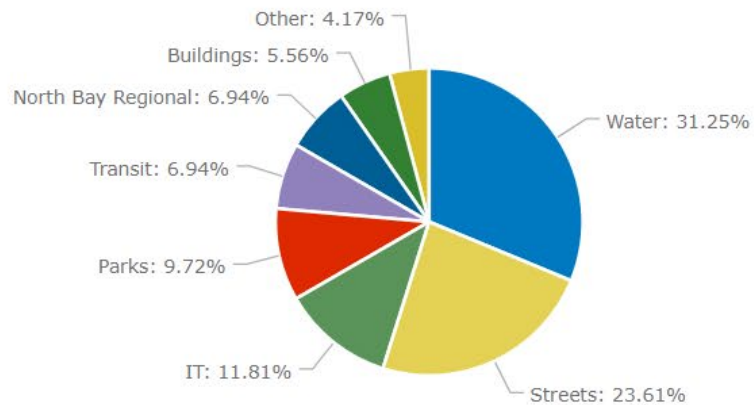
Projected Budget

Under Construction

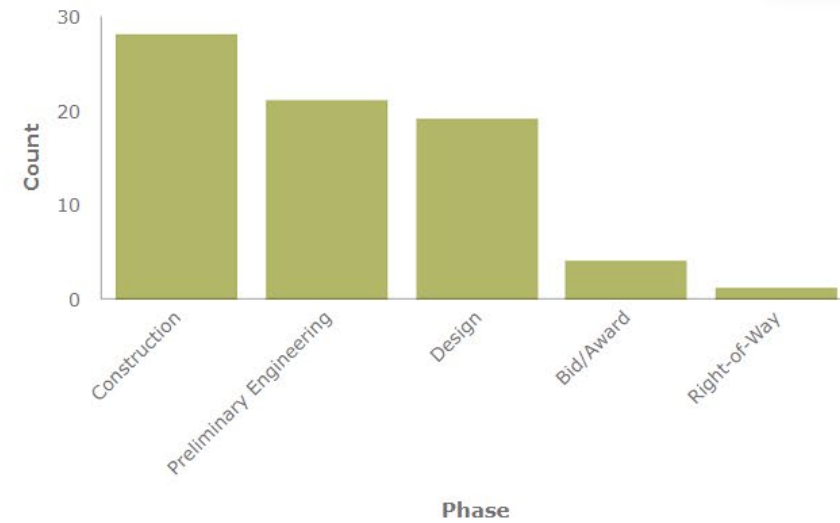
28

Projects

Capital Project Categories



Capital Project Phases



Council Goals Dashboard



CIP Tracking – Backend Updates

City of Fairfield

[Home](#) [All Projects](#) [Budget & Project Requests](#) [Gantt Chart](#) [Dashboard](#) [Print](#) [Administration](#) [DPW Data Review](#)

[All Projects](#) [Active Projects](#) [5-Year CIP](#) [Future Projects](#) [Archived Projects](#)

5-Year CIP Projects

Showing 1-100 of 145 [Add filters](#)

100 per page [Page 1](#) of 2 [<](#) [>](#)

Project	Project Number	Requesting Department	Project Owner	Project Description and Purpose	Project Location	Status	5-Year Funding	5 Year Expense	Image
Buildings									
Fire Station 36	10387	Fire	Caroline Vedder	The future Fire Station 36 will provide much needed coverage to the Western side of the city in the... view more	4525 Business Center Drive Fairfield, CA 94534	In Progress	\$11,997,472	\$11,997,472	
Westnet Station Alerting System	10389	Fire	Phil Layoso	The installation of the Westnet station alerting system at all fire stations will improve firefighting... view more	1200 Kentucky Street Fairfield, CA 94533	In Progress	\$2,500,000	\$2,500,000	
Fire Station 39 (New)	10514	Fire	Caroline Vedder	Fire Station 39 was constructed in the 1970's, making it the oldest emergency responding fire station... view more	Peabody Rd & Dobe Lane Peabody Rd Fairfield, CA 94533	In Progress	\$13,774,352	\$13,774,352	
City of Fairfield Water Plant	10505	Public Works	Caroline Vedder	The City of Fairfield is currently conducting a feasibility study for a new water plant... view more	1000 Walnut Street Fairfield, CA 94533	In Progress	\$2,600,000	\$2,600,000	

Council Goals Dashboard

[Return to Dashboard Home >>](#)

Council Goals Performance Dashboard



HOMELESSNESS

The City Manager's Office Homeless Services Division manages the City of Fairfield's response to homelessness by coordinating efforts with various City departments, including the Housing Services Department, the Community Development Department, the Fairfield Police Department, Public Works, and others.

HM 1 - Develop Street Outreach

HM 1.1 - Develop Street Outreach – [click here to learn more](#)

1. Develop programming needs and contract services for a Homeless Street Outreach team.
2. Focus on holistic, wrap around services to include medications, case management, housing services, and other identified services.
3. Research other city ordinances that address the issue and draft/adopt ordinance for FF Use of GIS to map fires Track arson suspects FIRE - Complete Critical Infrastructure Ordinance and its implementation"

HM 2 - Convert Shelter Solano to Navigation Center

HM 2.1 - Convert Shelter Solano to Navigation Center – [click here to learn more](#)

1. Develop transition plan for Shelter Solano into a Navigation Center including required maintenance and infrastructure improvements, operating model, and budget requirements.
2. Identify funding sources and confirm regional partners in the use of the Navigation Center.

HM 3 - Increase number of Shelter beds

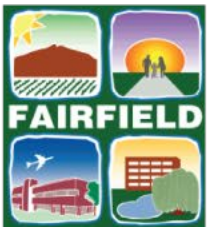
HM 3.1 - Increase number of Shelter beds – [click here to learn more](#)

1. Develop packaged pallet shelter program for additional beds.
2. Issue RFP for operator.
3. Once program developed and operator selected, purchase additional pallets (quantity TBD) and create implementation timeline.

Homeslessness Measures

Homeless population in Fairfield	Unhoused Homeward Bound
Number of shelter beds in Solano County	Unhoused Camps Posted
Unhoused Sheltered	Cubic yards of trash/homeless camps cleaned up (HEART)

Legend: ✓ Complete |  On Target |  Near Target |  Below Target |  Future Data |  No Data



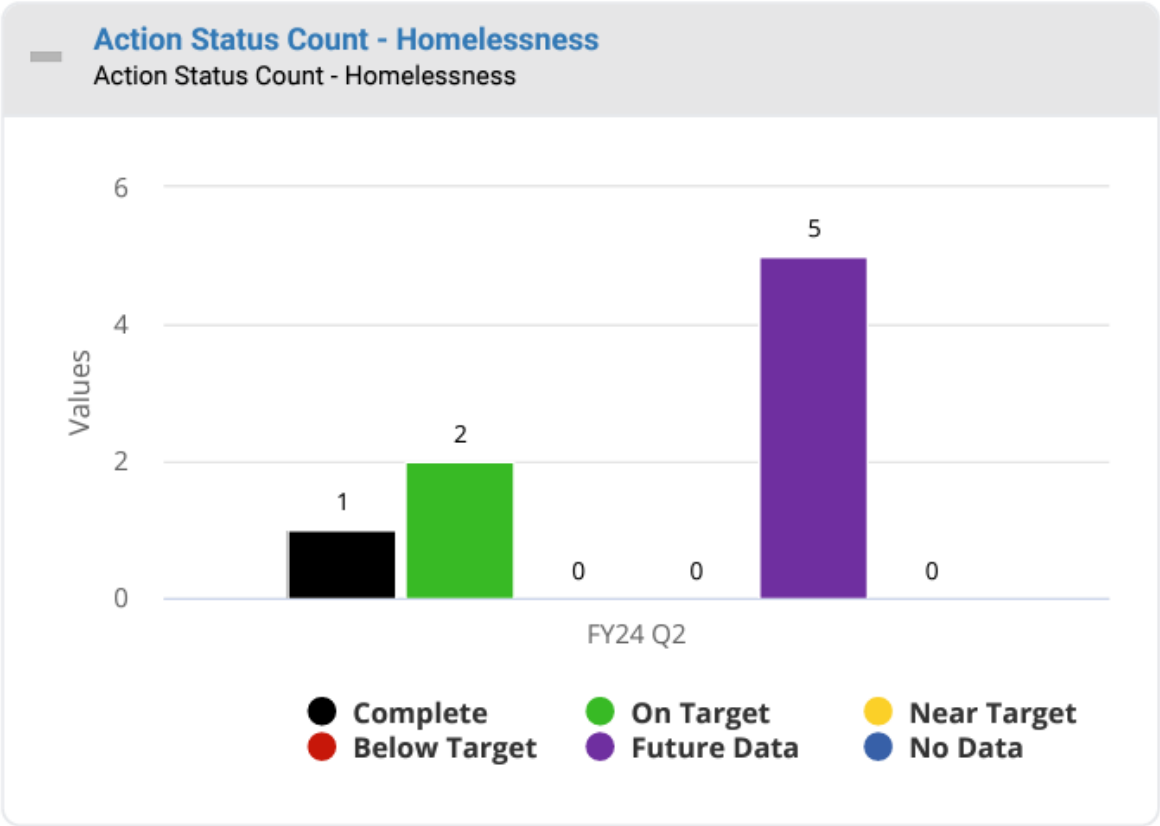
Performance Reporting

Legend: ✓ Complete | On Target | Near Target | Below Target | Future Data | No Data

Progress Update by Council Goals Key Activities and Priorities

City of Fairfield, CA

[Home](#) [Indicators](#) [Strategies](#)



Performance Reporting



Dashboard

Information Technology



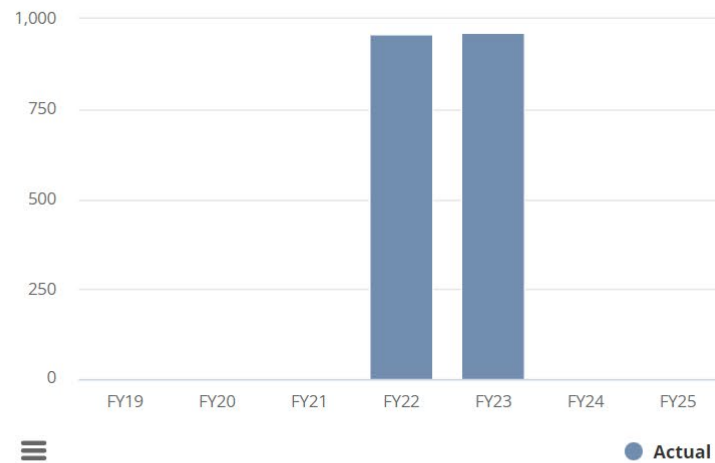
Closed Circuit Cameras Supported

Closed Circuit Cameras Supported



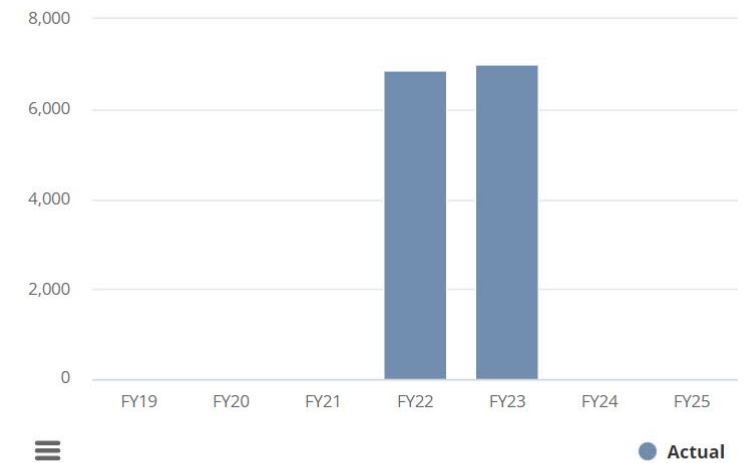
Desktops/Laptops Supported

Desktops/Laptops Supported



Technology Service Calls

Technology Service Calls



Management Prioritized IT Projects

Management Prioritized IT Projects



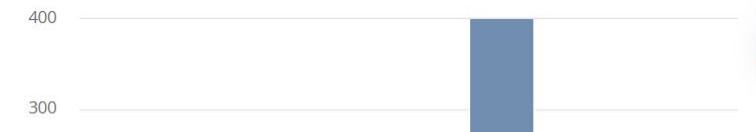
Management Prioritized GIS Projects

Management Prioritized GIS Projects



GIS Layers

GIS Layers



12 charts per pa... ▾

Administrator

Information Technology » Indicators » Dashboard



What's Next?

Performance Metrics

Review and Define
Departmental
Performance
Metrics

Track Performance
Metrics

Open Data Portal

Community
Development Story
maps

Crime Log / Hate
Crimes

Emergency
Response Map

Fire/Medical
Service Calls

Open Data Catalog /
Interactive Maps

Dashboards

Parks and Rec -
Dashboards with
Parks Amenities

Police Transparency
Portal

Development
Projects

Homelessness

Budget Transparency

Open Budget

Open Checkbook

Design Considerations & Technical Challenges



Design Considerations

1

Identify Needs

Assess community demands for transparency.
Conduct surveys to gather input.

2

Set Goals

Define clear objectives for the portal. Aim for improved accountability and citizen engagement.

3

Plan Implementation

Develop a roadmap for portal creation. Include timelines, resources, and key milestones.



Portal Design, Data, and Key Functionalities

1 User-Centric Design

Intuitive navigation and accessible layout. Mobile-responsive for on-the-go access.

2 Single Location

Single Source of Truth for citizens to assess city goals with statuses at their convenience.

3 Data Visualization

Easy-to-understand presentation of complex information.

4 Quick Access

Quick access to specific documents or data sets.



Technical Strategies for Transparency Portal

1

Data Governance

Clear policies and processes for data management, quality, and security.

2

User-Centered Design

Focus on accessibility, usability, and intuitive navigation.

3

Technology Architecture

Scalable, secure, and robust infrastructure.

4

Stakeholder Engagement

Involve various stakeholders in the portal's development.



Overcoming Development Challenges

1

Identify Obstacles

Technical and organizational hurdles.
Conduct thorough risk assessment.

2

Collaborative Solutions

Engage cross-functional teams.
Diverse expertise to address challenges.

3

Iterative Development

Implement agile methodologies.
Continuously improve based on feedback and testing.

4

Training and Support

Provide comprehensive training. Ensure ongoing support for both staff and users.



Lessons and Advice

Lessons Learned



Challenges and Lessons Learned

1 Data Integration

Integrating data from different city systems was complex and required careful mapping.

2 Data Accuracy

Ensuring data accuracy was a priority, involving data consolidation, data cleansing and verification processes.

3 Citizen Engagement

Responding to Citizen's feedback and the portal's value required clear messaging and outreach.

4 Sustaining Momentum

Maintaining the portal's momentum and addressing user feedback was crucial to its success.



Fostering a Culture of Transparency

Open Communication

1

Transparency is vital for building trust and understanding between the government and its citizens.

2

Promote open dialogue by providing easy access to information and encouraging feedback.

Accountability & Ethics

1

Create a culture where accountability and ethical behavior are prioritized.

2

Ensure that the government operates with integrity and transparency.



Implementing in Your Community



Assess Readiness

Evaluate your community's technical and cultural preparedness. Identify key stakeholders and champions.



Customize Approach

Tailor the portal to your community's specific needs. Consider local priorities and challenges.



Engage Citizens

Involve residents in the development process. Gather feedback and iterate based on user experiences.

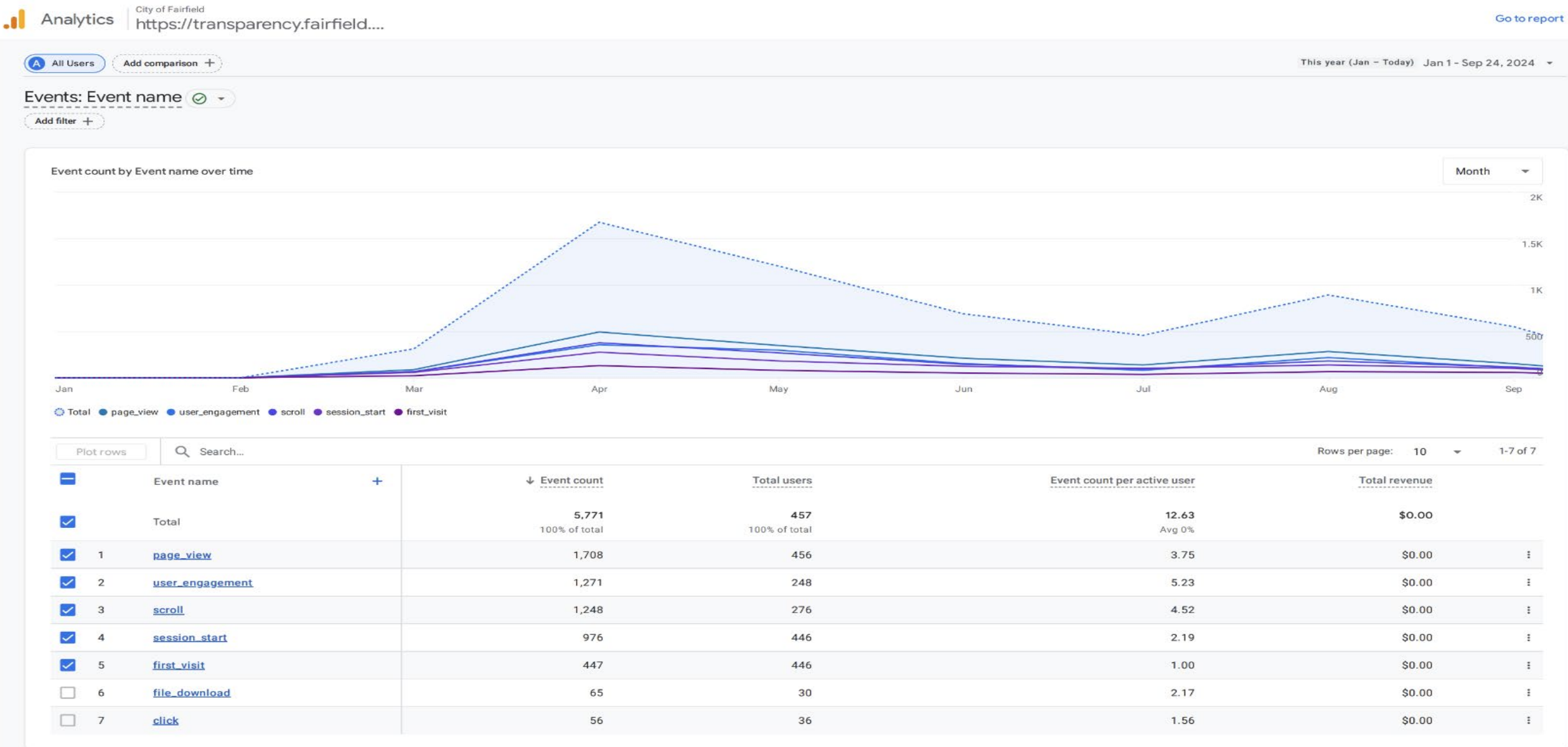


Measure and Adapt

Set clear metrics for success. Continuously evaluate and improve the portal's effectiveness.



The Transformative Power of Transparency



Q&A



transparency.fairfield.ca.gov