

REDONDO BEACH ENHANCED RESPONSE TO HOMELESSNESS

FULL SERVICE CITY

- POLICE DEPARTMENT
- HOUSING AUTHORITY
- PUBLIC WORKS
- FIRE DEPARTMENT
- PROSECUTORS



The addition of an **Alternative Crisis Response (ACR)** Team serving those experiencing mental illness

OUTREACH & ALTERNATIVE CRISIS RESPONSE (ACR) (and prevention as needed)



CASE MANAGEMENT & HOUSING NAVIGATION



The expansion of their current **Pallet Shelter**

PALLET NON-CONGREGATE SHELTER & MOTEL BEDS



HOMELESS COURT



TRANSITIONAL BEDS & SINGLE ROOM OCCUPANCY (SRO)



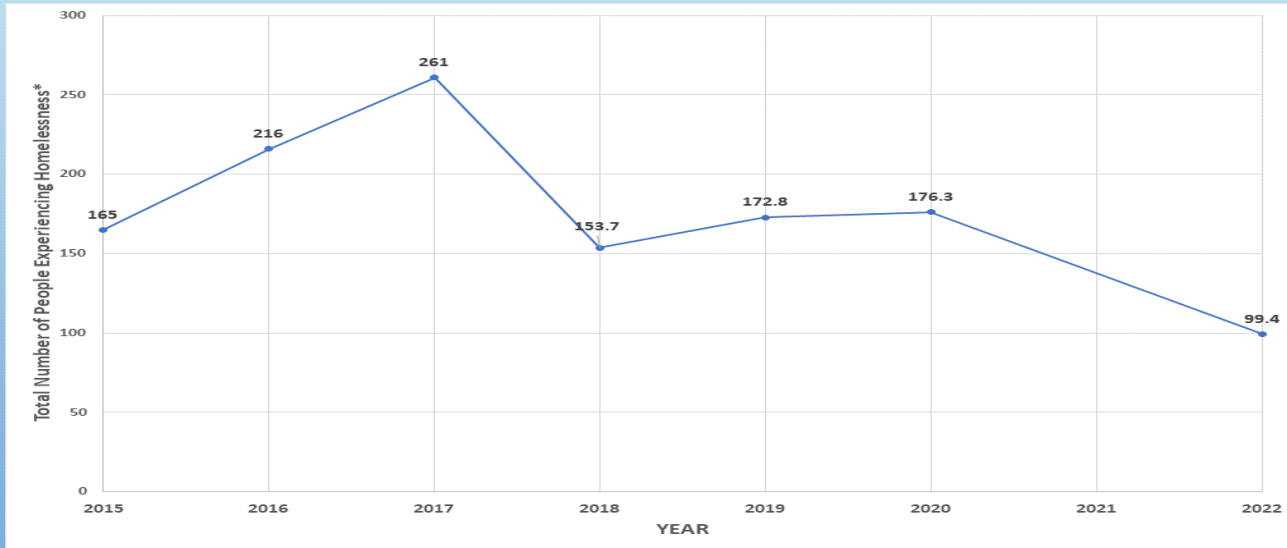
PERMANENT HOUSING



(and follow up care as needed)

DECREASE IN HOMELESS POPULATION

LOWEST NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS IN MORE THAN A DECADE



(LAHSA Homeless Count by City/Community Dashboard: Redondo Beach (December 5, 2022)

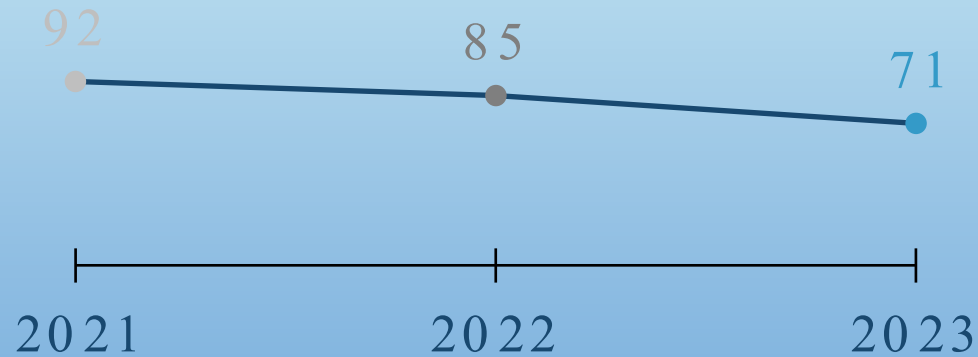
<<https://www.lahsa.org/data?id=54-homeless-count-by-city-community>>.)



REDONDO
BEACH

CITY NET CENSUS

STREET OUTFLOW > STREET INFLOW



REDONDO/HERMOSA BEACH HOMELESS COURT

- ENFORCE MISDEMEANOR VIOLATIONS
- DIVERSION PROGRAM
- STARTED SEPT. 2020
 - OVER 61 PEOPLE SEEKING SERVICES
 - 168 DEFENDANTS
 - 562 CASES
 - 74 GRADUATES
 - 77% ATTENDANCE RATE
 - .017% RECIDIVISM RATE
- \$500,000 SECURED BY 66TH DISTRICT ASSEMBLYMEMBER AL MURATSUCHI



PALLET SHELTER

- BUILT 15 UNITS IN 2020, ADDED 5 UNITS IN 2022
 - OPPOSITION TO LOCATION
- ADDING 25 MORE UNITS WITH FUNDING FROM HEALTH NET AND SUPERVISOR HOLLY MITCHELL
 - NO OPPOSITION
- **56.2% RATE OF EXITS FROM SHELTER TO PERMANENT HOUSING**
 - **SPA 8 – 17% RATE OF EXITS FROM SHELTER TO PERMANENT HOUSING**
- ORIGINAL CAPITAL COSTS FROM CARES ACT AND SUPERVISOR JANICE HAHN
- OPERATIONS FUNDED BY PERMANENT LOCAL HOUSING ALLOCATION (PLHA) FUNDS AND HOMELESS, HOUSING, ASSISTANCE AND PREVENTION HHAP FUNDS
- REPLICATED BY OTHER SOUTH BAY CITIES



<https://abc7ny.com/society/tiny-houses-could-help-homeless-get-back-on-their-feet/9091608/>



REDONDO
BEACH

HIGHLIGHTS

- 18 BRIDGE HOUSING UNITS WITH 52% RATE OF EXITS TO PERMANENT HOUSING
- PROJECT HOMEKEY HOUSING SITE OPENED IN PARTNERSHIP WITH CENTURY HOUSING
 - PROJECT BASED VOUCHER PROGRAM
- RECEIVED THE HELEN PUTNAM AWARD FOR EXCELLENCE FOR HOUSING PROGRAMS AND INNOVATIONS
- LILA OMURA AWARDED 2024 WOMAN OF THE YEAR OF CALIFORNIA STATE ASSEMBLY DISTRICT 66 BY ASSEMBLYMEMBER AL MURATSUCHI



FUNCTIONAL ZERO

- THE NUMBER OF PEOPLE EXITING STREET HOMELESSNESS IS GREATER THAN THE NUMBER OF PEOPLE ENTERING STREET HOMELESSNESS
 - WORKING DEFINITION FROM SOUTH BAY CITIES COUNCIL OF GOVERNMENTS (SBCCOG)
- **Street Outflow > Street Inflow**
- **Median duration of the current street population is less than 90 days**

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 - WORKING DEFINITION FROM SOUTH BAY CITIES COUNCIL OF GOVERNMENTS (SBCCOG)
- **Street Outflow > Street Inflow**
- **January to June**
 - Inflow of 65
 - Outflow of 66
- Median duration of the current street population is less than 90 days
- Median duration at 14 days
- 25 active street cases

October 2024



City Successes in Responding to Homelessness

City's History with Direct Services

- **Prior to 2016:** Torrance Police Department, Nonprofits, Faith-Based Organizations, Hospitals, School District
- **2016 – 2020:** Social Services Commission, Homeless Count, Toiletry Drives, Study of Promising Practices
- **2021 – Present:** Outreach Team, Homeless Plan, Interim Housing Program



City's Response to Homelessness

Street Outreach Program

- **Street Outreach Team:** Three Coordinators
- **Key Partners:** Police Team, Venice Family Clinic, Department of Mental Health, South Bay Cities Council of Governments, Harbor Interfaith Services, Los Angeles Homeless Services Authority
- **What They Do:** Respond to requests to provide services
- **How They Do It:** Connect with individuals, build trust, assess needs, identify and connect to appropriate services, and provide educational brochures to inform of the City's anti-camping ordinance

City's Response to Homelessness

3290 Temporary Housing Village

- **Operator:** Harbor Interfaith Services
- **Temporary Housing Stability**
 - Three meals per day
 - Shared restrooms, showers
 - 24/7 security
- **Case Management & Support Services**
- **Single Occupancy**
 - Case Manager to Resident Ratio
 - Small units (64 square feet) with limited open space on site



Key Partners at 3290 Village

- **Venice Family Clinic** provides medical services weekly, plus verification of disability for some housing resources.
- **Torrance Faith Homelessness Collaborative** provides socialization, events, and support in securing toiletry donations year-round.
- **Department of Mental Health**



Homeless Services Dashboard

www.TorranceCA.Gov/homeless



Funding Sources

Street Outreach

- Homelessness Grant Funds
- General Funds
- South Bay Cities Council of Governments (SBCCOG)

Funding Sources

3290 Temporary Housing Village

Units/Site

Preparation

- LA County

Development Authority

- SBCCOG
- Measure H
- Private Donations

3290 Operations

- HCD Permanent Local Housing Allocation (PLHA)
- Congressional Community Project Funding (CPFCDS) Grants
- Providence Little Company of Mary Grants
- Cities and Councils of Government Interim Housing Services Fund (Measure H)

What We've Learned

- Empathy for all stakeholders is paramount
- Flexibility in roles and support for the people doing the work
- Lean in on **partners** and learn from **trailblazers**





City of
**Santa
Monica**

STEP Court

10/17/24

Background

- Traditional Homeless Court in SM since 2007
- Several major shift in misdemeanor prosecution
 - Change in length of probation
 - Statutory Diversion
 - Judicial Division
 - Mental Health Division
 - Sheriff's minimum bail requirement
 - Zero Bail
- Pandemic
 - Dismissal of very low-level offenses



Post Pandemic Needs

- HCC was no longer effective even when remote
- City trying multi pronged approach
 - Increased number of street teams providing outreach
 - Created 24/7 intake for first responders at the shelter
 - Started TTT van in collaboration with DMH
 - Increased number of HLP team officers and contracted with Salvation Army to have an outreach team embedded with SMPD
- Still a very large service resistant population
- What else can prosecutors do?

STEP

- **Shelter, Treatment, and Empowerment Program**
 - Prosecutor-led, collaborative diversion court
 - Connect qualifying individuals with housing assistance, mental health and/or substance abuse treatment, and a pathway to dismissal of criminal charges through an on-site case manager



What Makes it Unique

- SM criminal court is located 12 miles south of the city of SM
- Target population has limited access to transportation
- A primary goal is to provide a direct connection to case management and the court closer to individual defendants experiencing homelessness
- Operates out of a large conference room in the parking structure across from City Hall



What has Made it Successful

- Initial screening at arraignment done with a case manager and conditional releases to case management
- Having a service provider that is trustworthy and a large network of resources including housing
- A bench officer and public defender who understands the goal
- A specialty unit within the police department who is supportive and makes direct referrals
- \$1 million in grant funding



The Numbers

- Since Jan 2024, enrolled 47 defendants with a total of 78 cases
- Graduated 5 participants and expect to graduate two more in November
- The typical length of time from referral to graduation is around 6 months
- Only 18 defendants have failed to appear and not returned
- More than 60% of program participants have continued to work with their resource navigator in order to obtain treatment and permanent housing

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Redondo.org/departments/city_attorney/enhanced_response_to_homelessness_program.php

TorranceCA.Gov/Homeless

SantaMonica.gov/topic-explainers/addressing-homelessness