Operated by Sycamores

- Crisis response expertise
- Prepared to operate 24/7/365
- Provides trauma-informed, culturally competent services
- Ready to manage call receiving, dispatch, service delivery and follow up care

Ready to Respond

- 1 Care Team operates each shift
- 2 Peer Support Case Managers
- Drive an unmarked vehicle
- Services and support are discreet, low-key, welcoming, non-stigmatizing, confidential
- Crisis response, first aid, substance use, welfare checks, suicide prevention, grief & loss, housing crisis navigation
Blending City & LA County Resources

City of West Hollywood

• Care Team addresses behavioral health crisis in person, in community (24/7)
• Provides voluntary services and brings in acute crisis services from LA County DMH if needed

LA County DMH

• 988 crisis counselors (24/7)
• Call referral to Care Team (24/7)
• Acute crisis, mobile response (24/7)
• Acute psychiatric care services (24/7)
• Ambulance transportation services (24/7)
Community Safety & Well-Being

Care Team
24/7
(General Needs/Stressors)

Sheriff
24/7
MET

Fire
24/7
EMS

Block by Block

LAC DMH
24/7
(Acute Mental Health)

Social Service Partners

988 911