



INSTITUTE FOR
LOCAL GOVERNMENTSM

BOTS, BULK COMMENTS, AND THE BROWN ACT: Managing AI In Public Engagement



League of Annual Cities 2026 Annual Conference

Anaheim, CA

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THANK YOU FOR JOINING US TODAY



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SESSION OVERVIEW



Introductions



Setting the Stage: Shifting AI landscapes



Panel Discussion

- *AI and public comments: what's already happening and what's next*
- *AI in practice: city operations and implementation*
- *Considerations for cities: what cities should start thinking about now*



Q&A



Wrap Up

NON-PROFIT, NON-PARTISAN & COMMITTED TO HELPING CITIES NAVIGATE COMPLEXITY

- The Institute for Local Government is the non-profit training and education affiliate of the League of California Cities
- Founded in 1955, our mission is to serve and support local government -- the 2,500 cities, counties and special districts in California
- We provide practical and easy-to-use resources so local agencies can effectively implement policies on the ground



HELPING CITIES IMPLEMENT POLICY ON THE GROUND

Program Areas

Leadership &
Governance

Workforce
Development &
Civics Education

Public Engagement

Sustainability



Services

Education &
Training

Technical
Assistance

Capacity Building

Convening

Our mission is to help local government leaders
**navigate complexity, increase capacity
& build trust** in their communities

SETTING THE STAGE



HOW IS AI CHANGING PUBLIC ENGAGEMENT & PARTICIPATION?



The scale and speed of public participation: new voices, expanded participation



The conversation is bigger than technology: operational, legal, public trust



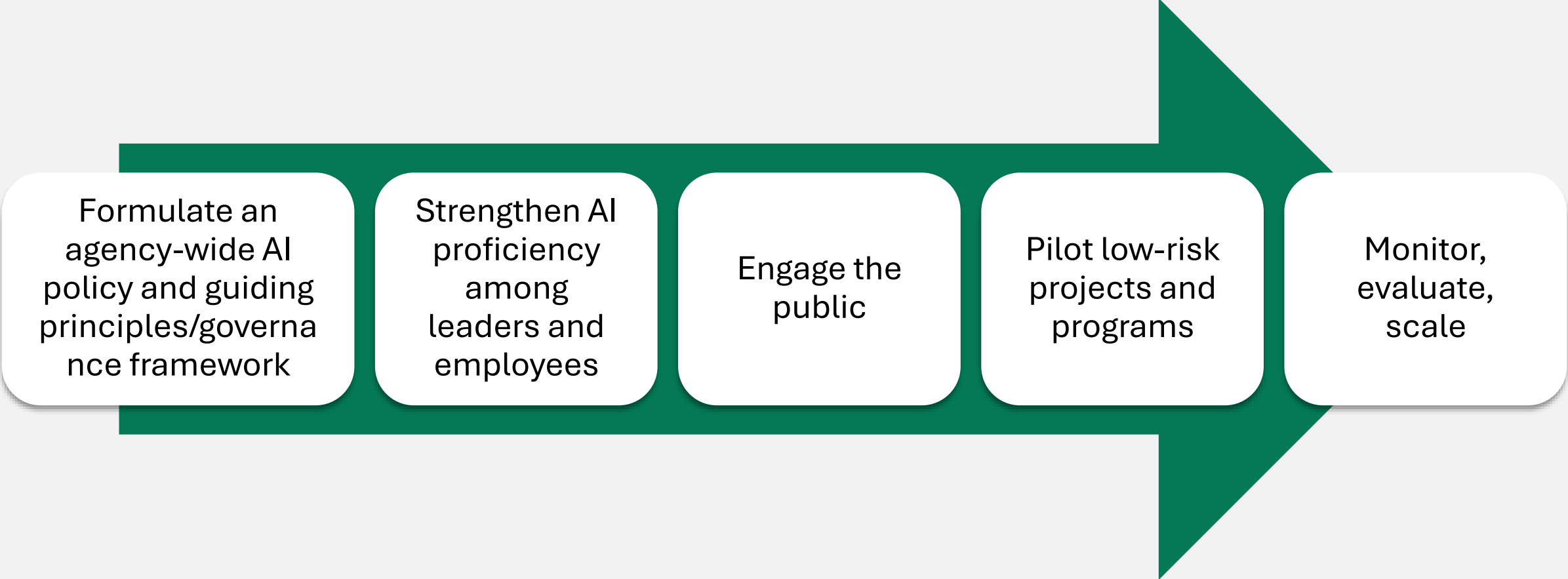
Cities need a practical framework: governance, accountability, risk management, ownership, bias/harm, data privacy, public records, etc.

TIPS & TOOLS YOU CAN USE



INTEGRATING AI

How To Get Started



Formulate an agency-wide AI policy and guiding principles/governance framework

Strengthen AI proficiency among leaders and employees

Engage the public

Pilot low-risk projects and programs

Monitor, evaluate, scale

AI RESOURCES FOR CITIES

**AI Policy
template
from GovAI
Coalition**



**San Jose's
Generative
AI
Guidelines**



**SJSU's AI
Upskill
Program**



**Community
Engagement
Handbook
from GovAI
Coalition**



**AI
Governance
Checklist for
Elected
Officials
from GovAI
Coalition**



AI RESOURCES FOR CITIES

**The Municipal Research and Services
Center:**

**Artificial Intelligence Policies and
Resources for Local Governments:**



Government AI Coalition



OTHER RELATED TRAININGS & SERVICES FROM ILG



**Public
Engagement
Trainings &
Resources**



**Customized
Leadership and
Governance
Trainings**

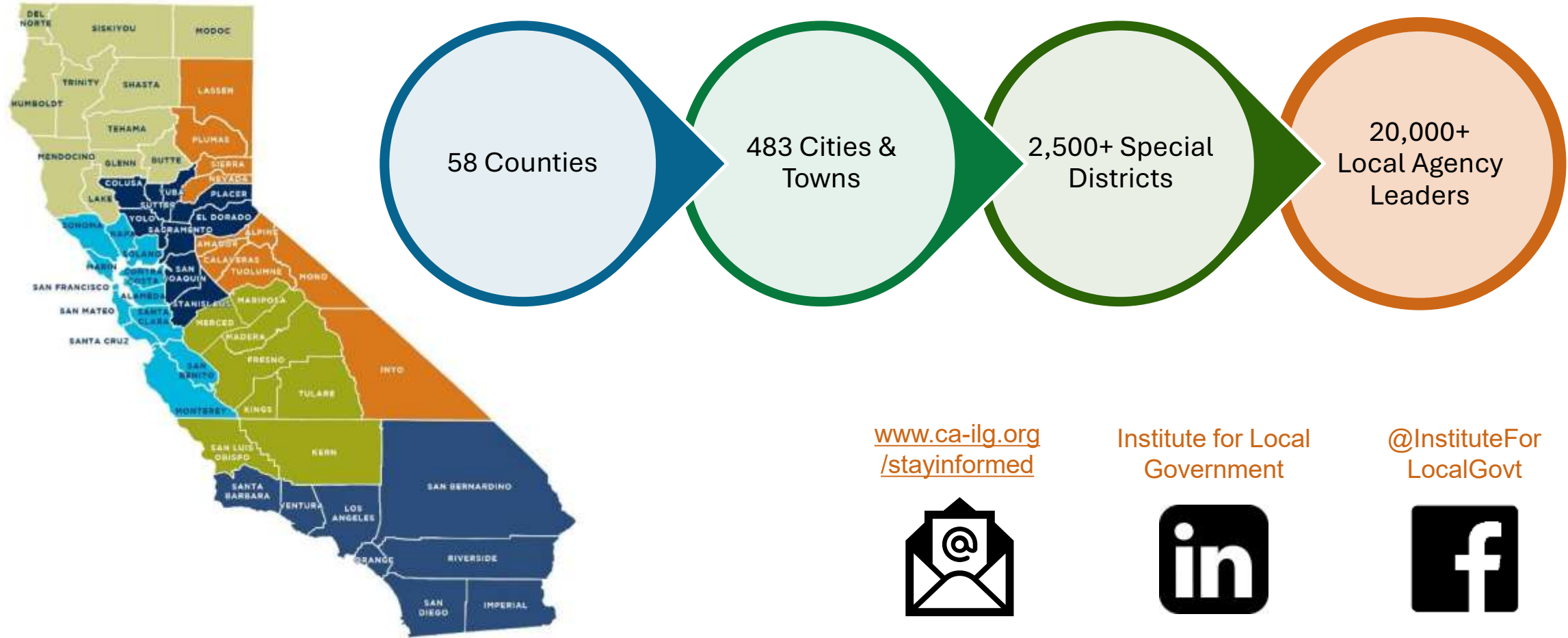


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Q&A



JOIN OUR WIDESPREAD NETWORK OF LOCAL GOVERNMENT LEADERS



THANK YOU FOR JOINING US TODAY



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